## Confirmation Call Captain

### Overview

The Confirmation Call Captain instructs and coaches the team regarding the participant confirmation process. In a position that requires organizational, teaching, and listening skills, the Confirmation Call Captain teaches the team how to make effective confirmation calls. As with all Core Team roles, the Confirmation Call Captain must have completed the Awaken training (or its equivalent) prior to being on the Core Team.

The Confirmation Call Captain represents the heart and soul of Fusion as those making confirmation calls are the first ones to welcome participants and prepare them for the rich experiences ahead. In this light, the role of the Confirmation Call Captain is to oversee that all the participants are confirmed in a timely and gracious manner. To accomplish this job requires leadership and strong organizational and communication skills plus the willingness to work with and invest in others.

From the first enrollment of a participant into the Workshop, the Confirmation Call Captain oversees the confirmation call process and the accurate handling of information. Moreover, he or she handles any situations that require follow-up, which sometimes arise during confirmation calls.

Members of the team make confirmation calls along with the Confirmation Call Captain. If the Fusion Workshop has 30 or more participants, the Sponsor, with the aid of the Confirmation Call Captain, may need to enroll two to five other GAP graduates from the area to help make calls. Any graduate who volunteers will need to be grounded into the confirmation call process. This means that the Sponsor or Confirmation Call Captain will ask them to talk to the Coach or join the part of the second team meeting that specifically talks about the Confirmation Call process.

Because this job is completed when Fusion actually starts, the Confirmation Call Captain may take on other jobs during the Workshop itself, such as being in charge of music.

### Commitment

Beyond the arena of character, you will be asked to commit to the following:

1. Attend all team meetings and any information meetings.
2. Be prepared for all meetings and the Workshop, including any homework and paperwork.
3. Participate in weekly team coaching calls.
4. Enroll other individuals to the team.
5. Enroll and register participants to the Fusion Workshop.
6. Make confirmation calls.
7. Pray regularly for the team, the Trainers, the participants, and the Workshop.
8. Be a witness.
9. Create value for the team.
10. Do what it takes to accomplish the vision.

### Responsibilities Before Fusion

1. Prepare (in conjunction with the Sponsor and the Administration Captain) all paperwork and materials needed for the team to make the confirmation calls.
2. Form a team to make the confirmation calls. The confirmation call team will include your team members as well as past grads of any GAP Community trainings/seminars. It is imperative that you begin forming your team sooner rather than later so that the team is fully formed by the 2nd team meeting. (This means beginning to assemble a team at the 1st team meeting and asking the team for potential names to enroll for your team.)
3. Make arrangements with the Sponsor for how and when the Confirmation Call Grounding will take place. The team is typically grounded at the 2nd team meeting, but outside team members will need to be grounded separately (typically on a conference call).
4. Prepare for the Confirmation Call Grounding, becoming familiar with the process and all materials. Your Coach is available to assist you in preparing for the grounding.
5. Work with the Sponsor and the Administration Captain to ensure all team materials needed for grounding the team on confirmation calls are prepared and distributed. (The Confirmation Call Grounding generally happens during the second team meeting or as a conference call sometime just after the 2nd Team Meeting.)
6. Ground the team in how to prepare for, complete, and process confirmation calls (at the 2nd Team Meeting).
7. Manage the confirmation call process.
8. Be the point person (with the Sponsor and Team Captain) for any questions regarding participants that arise from confirmation calls.
9. Provide registration information to the Administration Captain.
10. Making sure that participant files (including all confirmation call forms) are in order and given to the Sponsor (to be sent to GAP) at the conclusion of Fusion.

### Responsibilities During Fusion

1. Resolving any questions that arise relating to participant confirmation
2. Serve in another role during the Workshop (unless you and your spouse are participants.)